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MEMORANDUM

From: EHIM Client Services
Re: Change Healthcare/Optum Update

United Healthcare Group, the parent company of Change Healthcare/Optum, released an aftermarket notification last evening relating to the February 2024 cyberattack on their systems. This release stated that due to the *"...ongoing nature and complexity of the data review, it is likely to take several months of continued analysis before enough information will be available to identify and notify impacted customers and individuals."*

While they have not provided any specific details on the files that are believed to have been compromised, they are offering free credit monitoring and identity theft protections for two years to anyone concerned about their personal data potentially being impacted from the cyberattack on their systems. Their call center may be reached at 1-866-262-5342 with further details available on their website listed below.

We strongly encourage you to share this information with your members so they may avail themselves of these protections being offered by Change Healthcare/Optum. See full press release at:

<https://www.unitedhealthgroup.com/newsroom/2024/2024-04-22-uhg-updates-on-change-healthcare-cyberattack.html>

We will continue to provide any further information relating to the impact of this cyberattack that may be received from Change Healthcare/Optum.

Thank you.

EHIM Client Services